

## **POLICY STATEMENT BUSINESS CONTINUITY MANAGEMENT**

Business Continuity Management (BCM) within the London Borough of Havering is a process that:

- Identifies potential threats to our operations
- Identifies the impacts to our operations that those threats, if realised, might cause
- Provides a framework for building organisational resilience with the capacity for an effective response
- Safeguards the interests of the London Borough of Havering's key stakeholders, its reputation and the provision of services to our customers

The Civil Contingencies Act (2004) confers on the London Borough of Havering a statutory duty as a 'Category 1 Responder'.

The London Borough of Havering accepts its responsibilities as set down in the Civil Contingencies Act 2004 and undertakes to respond effectively and efficiently to its responsibilities.

Business Continuity Management is practiced throughout the organisation in order to maintain provision of core and critical services in the event that an adverse incident caused interruption to the daily business conducted by the London Borough of Havering.

Within our organisation BCM remains the responsibility of each individual service, the collected information and planning serves to inform the over-arching 'Corporate Business Continuity Plan'.

It is the London Borough of Havering's policy to provide:

- Clear policy
- Clear procedures, including responsibilities at all levels
- Expert support and facilitation for the organisation

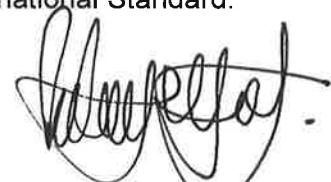
and by so doing, shall maintain delivery of key services to all those to whom it is responsible, with the minimum of disruption in the event of adverse incidents.

The London Borough of Havering will provide small and medium sized businesses within the Borough with advice and support in regards to Business Continuity Management and Planning.

The London Borough of Havering endeavours to work in accordance with the principles provided by ISO 22301, the current Standard Guidance for Business Continuity Management both nationally and internationally and the current International Standard.



**Councillor Roger Ramsey  
Leader of the Council**



**Andrew Blake-Herbert  
Chief Executive**

**January 2017**