



YOUR COUNCIL TAX YOUR SERVICES 2018/19

www.havering.gov.uk



Havering
LONDON BOROUGH

Havering – Making a Greater London

Dear resident,

Every year we produce this booklet to explain exactly how your money is used by the Council, and to show you how much of a difference it makes to all Havering residents.

Our spending is focused on the services we have to provide by law and those that residents tell us are their priorities.

We carried out a consultation earlier in the year, and the majority of people who responded (59 per cent) agreed with the direction of the budget strategy, which outlined how we aim to generate income in 2018/19.

The feedback from the consultation showed that schools and education, Adult Social care and roads and transport, our residents' highest concerns and where they would like to see continued investment.

As a result, residents will see an increase of 3.5 per cent in their Council Tax bills in 2018/19 including the additional 2 per cent Adult Social Care precept. After adding the increase in the London Mayor's precept for the GLA (the money collected by the Mayor of London) the total increase is 3.78 per cent, which for a Band D property, is equivalent to £1.16 per week.

Havering has taken a proactive approach to managing its budgetary pressures over a number of years. We have worked hard to drive down the cost of our service provision, which remain amongst the lowest in London.

I do hope that our decisions will meet with your approval in light of the current economic climate.

Councillor Roger Ramsey
Leader of Havering Council





How the Council Tax is spent

The following outlines how the Council is set to spend money for the financial year April 2018 to March 2019.

Over the next year we will collect £145 million from our residents in Council Tax. From this, we will pay £26 million to the Greater London Authority to help fund the police, fire service and Transport for London.

The remaining £119 million is added to our grant from central Government, giving us £160 million to spend in Havering over the coming financial year. The average Band D Council Tax charge in Havering is £1,658.06 per year, of which £294.23 goes to the Greater London Authority and £1,363.83 comes to the Council to fund your services.

Social Services

In the budget consultation you told us that looking after vulnerable residents in our community was important so we will be spending £8.02 per household, per week to fund social care services for people of all ages, as well as helping people to regain their independence, after an accident or stay in hospital.

Roads, Pavements and Car Parking

£0.28 per household, per week will be spent to maintain roads and pavements, run car parks and keep street lights in good working order.

Rubbish, Waste Collection and Street Cleaning

£1.10 per household, per week will be spent to collect rubbish and recycling from more than 100,000 households as well as keeping streets clean across the whole of Havering all year round.

Education

£6.95 per household, per week will support the education and additional needs of young people in Havering's schools and other educational provision. The day-to-day running costs for schools comes from a separate, dedicated Government grant for schools, not from the Council Tax.

Culture and Leisure

£0.94 per household, per week to run our parks, libraries, leisure centres, sports development, arts services and the Havering Music Service as well as a wide-ranging programme of activities for young people. This also includes a contribution towards The Queen's Theatre, as well as preserving our heritage buildings.

Environmental Health, Licensing & Trading Standards

£0.46 per household per week will be spent to protect consumers (including enforcing fair trading, health and safety, food safety and private rented housing standards),

improve air quality, tackle land contamination and noise issues, licensing and regulation advice.

Other services

£5.06 per household per week to run a range of other services including support services (e.g. finance, human resources, IT, insurance and legal services), registrars (births, deaths and marriages), community safety and road safety.

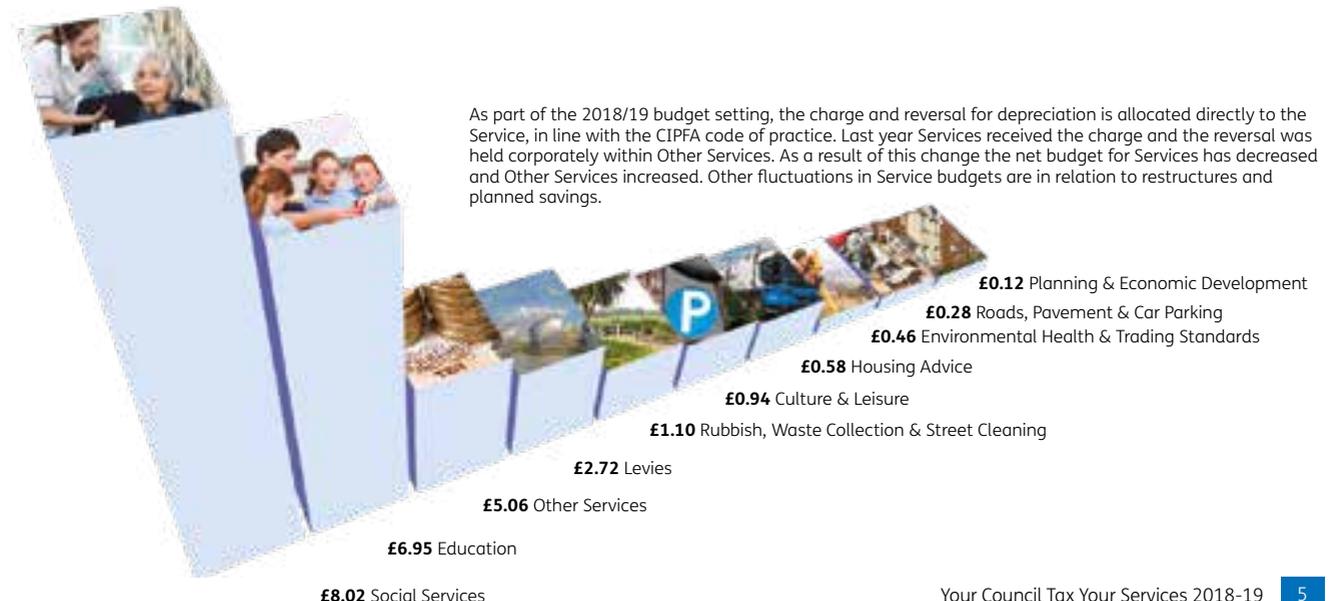
Levies

£2.72 per household per week is paid to a range of organisations that provide services to a number of boroughs are set by central government.

The Data protection rules are changing

The data protection law is changing on 25 May 2018.

The new law is called the 'General Data Protection Regulation' (GDPR) and we will be making changes and updating the information on our website at [Data Protection Information](#)



Information about services online

This leaflet, including detailed financial information, is available at www.havering.gov.uk/counciltax

Many services are now online including:

Council information

The Council produces email bulletins on different topics with subscribers receiving information from these bulletins each month. Sign up at www.havering.gov.uk/Havering-Updates

Social care

Information and advice on social care services for people of all ages can be found on www.havering.gov.uk/socialcare

Reduce, reuse, recycle

In Havering we produce more than 95,000 tonnes of waste each year. Information about reducing, reusing and recycling is at www.havering.gov.uk/recycling
You can also earn rewards through our London Green Points - Havering scheme.

Libraries

You can renew or reserve a library book online. Online courses, ebooks, audio books and lots more are all available at www.havering.gov.uk/libraries

You can also download our libraries app for smartphones.

Parks and open spaces

Havering has over 108 parks and open spaces, 13 with greenflag status. Information about our parks and what they offer is at www.havering.gov.uk/parks

Business

Information, advice and support for businesses is in one place on the Council website at www.havering.gov.uk/business

Housing

Information and advice on Council housing, housing support, and private rented options is at www.havering.gov.uk/housing

Marriages & ceremonies

Information about the Georgian Grade II listed wedding venue, Langtons House, and details about getting married or holding a ceremony in Havering is at www.havering.gov.uk/langtons

Birth and death registrations

Everything you need to know about registering births and deaths is at www.havering.gov.uk/registrations

Apply, pay, report online

All of the following Council Tax services are now available when you set up your My Havering account

Change of address/moving home

To inform us if you are moving

Copy bill request

A copy of your Council Tax bill can be sent via email

ebilling request

No more paper bills. Let us send your Council Tax bill via email

Payment arrangement request

To make an arrangement for the current year

Single person discount request

To request or cancel a 25per cent single person discount

You can also access the following services on the Council's website:

Student discount request

www.havering.gov.uk/studentdiscount

Housing Benefit and Council Tax Support

Reporting a change of circumstances:

www.havering.gov.uk/changeofcircumstances

General enquiries

Use this form for any Council Tax enquiries not listed above:

www.havering.gov.uk/counciltaxenquiry

Council Tax Information 2018-2019

Band	Value of property at 1 April 1991	Full Council Tax
A	Up to and including £40,000	£1,105.37
B	£40,001 to £52,000	£1,289.60
C	£52,001 to £68,000	£1,473.84
D	£68,001 to £88,000	£1,658.06
E	£88,001 to £120,000	£2,026.52
F	£120,001 to £160,000	£2,394.97
G	£160,001 to £320,000	£2,763.43
H	More than £320,000	£3,316.12

This leaflet provides you with Council Tax information. For information on how to pay your Council Tax, please look on the back of your Council Tax bill. For more information on Council Tax visit www.havering.gov.uk/counciltax

To find out more about Council Tax Support (previously Council Tax Benefit) visit www.havering.gov.uk/counciltaxsupport

Having Council urges residents to be aware of Council Tax scams

Council Tax scams continue to do the rounds in Havering so extra vigilance is always required.

The scammer asks for a £65 'release fee' in order to release the money that is owed which is usually a higher amount.

Residents should always double-check details if someone calls them out of

the blue to offer a sum of money as it is likely to be a scam. The Council does not charge a release fee to reduce your council tax or to refund overpaid council tax to you.

Residents can get advice from the Citizens Advice consumer helpline by calling **03454 040506**. More information about Scams Awareness Month and scams in general is available at www.citizensadvice.org.uk

Scams should be reported to Action Fraud at www.actionfraud.police.uk

What do you pay?

Almost all domestic properties are subject to Council Tax. To determine the amount of Council Tax you will pay, properties are allocated to a band according to their market value as at 1 April 1991.

Band	Full Council Tax	1.5% Discount	Balance to pay	Council Tax less single person discount	1.5% Discount	Balance to pay
A	£1,105.37	£16.58	£1,088.79	£829.03	£12.44	£816.59
B	£1,289.60	£19.34	£1,270.26	£967.20	£14.51	£952.69
C	£1,473.84	£22.11	£1,451.73	£1,105.38	£16.58	£1,088.80
D	£1,658.06	£24.87	£1,633.19	£1,243.54	£18.65	£1,224.89
E	£2,026.52	£30.40	£1,996.12	£1,519.89	£22.80	£1,497.09
F	£2,394.97	£35.92	£2,359.05	£1,796.23	£26.94	£1,769.29
G	£2,763.43	£41.45	£2,721.98	£2,072.57	£31.09	£2,041.48
H	£3,316.12	£49.74	£3,266.38	£2,487.09	£37.31	£2,449.78

Appeals

Appeals to amend your property band can only be made if:

- » the value has altered due to a physical change to the property
- » the property has started to be used or stopped being used for business purposes
- » a house has been converted into flats or vice versa
- » you have become the tax payer of the property within the past six months.

If you wish to appeal or request a change in your valuation band and would like more information please contact

The Valuation Office Agency (free of charge) at www.voa.gov.uk email ctsouth@voa.gsi.gov.uk or call **03000 501501**

They are located at 1 Ruskin Square, Dingwall Road, Croydon CR10 2WF

While any appeal is in process, you still need to pay your Council Tax as shown on your bill. If successful, your bill will be amended and you can request a refund of any overpayment. You could save up to £49.74 by paying your Council Tax in one lump sum. Pay before 1 April 2018 and you will receive a 1.5 per cent discount on your Council Tax.

Payment by Direct Debit

Direct Debit is an easy way to pay and you can choose an instalment date of either the first, fifteenth or twenty first of each month. Once set up, payments are made automatically so you don't have to worry and we give you notice of any changes to the payments you make.

It's easy to start paying by Direct Debit, no need to fill

out any forms, just set up a My Havering account by going to www.havering.gov.uk/myhavering You will then be able to set up your Direct Debit online and you can also report a change of address, apply for or cancel a single resident discount, request a copy bill and much more.

Pay promptly

Your Council Tax instalments are due on the first of every month, unless you pay by Direct Debit. You must ensure your payments reach us by the due dates or you may be sent a reminder. We will only send you one reminder for late payment and legal action will be taken against those who do not pay or continually pay late which will involve costs.

How is it spent?

Some of the money is used regionally for funding the police, the fire brigade and Transport for London.

Havering Council also uses Council Tax money to fund local services you use such as Planning & Economic Development, Highways & Car Parking, Education, Refuse Collection & Waste Disposal, Environmental Health, Housing (General Fund only), Leisure & Recreation, Social Services and other services.

We also contribute to the following levy bodies: East London Waste Authority, the Environment Agency (Thames and Anglian Eastern Region), Lee Valley Regional Park Authority, and the London Pensions Fund Authority; For more information on levying bodies, see pages 17-22.

For a full breakdown of how we spend Council Tax go to www.havering.gov.uk/counciltax

Help for people in financial difficulty

If you are having problems paying your Council Tax please contact us as soon as possible as unpaid Council Tax can involve additional costs. Council Tax is usually paid over 10 monthly instalments from April to January but you can request to pay over 12

months from April to March. This will reduce the amount of your monthly payments but it means that you will not have a break before the start of the following financial year. Please note that instalments will still be due on the first of the month unless you are paying by Direct Debit. You can apply online by completing the Payment Arrangement request form www.havering.gov.uk/counciltaxpayment

Help for people with disabilities

If you, or anyone who lives with you, is disabled and needs a specially adapted room (not a bathroom, kitchen or lavatory), an extra bathroom or kitchen, or a wheelchair is used in the property by the disabled person then you may be entitled to a reduction in your Council Tax.

If any special features have been added to your home for a disabled resident which increases the property's value, the valuation band should not reflect that increase.

If you meet the criteria for a reduction you can apply online at www.havering.gov.uk/counciltaxreduction

If you feel that the band on your bill is incorrect, please contact the Valuation Office Agency at www.voa.gov.uk or call 03000 501501

Discounts and exemptions

Empty Properties

The Government introduced a number of changes to Council Tax discounts and exemptions in respect of empty properties in April 2013. One of these changes was to enable councils to charge an additional premium of up to 50 per cent on unoccupied and unfurnished properties that have been empty for more than two years unless:

- » The person that would be resident is living in armed forces accommodation that is job-related, or
- » The property is an annexe that is used by the resident of the main property as part of their sole or main residence

Following a consultation with residents and community groups, the Council decided that from April 2015 a premium of 50 per cent will be payable on any unoccupied and unfurnished properties that have been empty for more than two years.

Please note that since 2013 there have been no reductions for empty properties unless certain criteria are satisfied (see Exempt Properties below).

Discounts

The full Council Tax bill assumes that at least two adults are living in a property. If there is only one adult the bill is reduced by 25 per cent. Some people are not included when counting the number of adult residents. These include people who are under 18, full-time students, student nurses, apprentices, youth training trainees, non-British spouses/ dependents of students (who are not allowed to work or claim benefit), those for whom child benefit is paid, school leavers, certain care workers who live in the property, severely mentally impaired, long-term hospital patients, nursing home patients, members (and dependents) of visiting armed forces, members (and dependents) of international headquarters or defence organisations, members of religious communities, care workers, people caring for someone with a disability who is in receipt of certain benefits but is not their partner or under 18, prisoners, residents of hostels for the homeless and foreign diplomats.

Please note that this is only a summary of the discounts that are available; for full details or to apply, please go to www.havering.gov.uk/counciltax

Any existing discount entitlement is shown on your bill but you must tell the Council within 21 days about any changes of circumstances that may affect it or you may be subject to a fine.

Annexes

From 1 April 2014 there was a change in Council Tax regulations so that an annexe can qualify for a 50 per cent discount where: it is being used by the resident of the other part of the property as part of their sole or main residence and is otherwise unoccupied, or it is occupied by a relative of the person liable to pay Council Tax in the other part of the property

Annexes will continue to be exempt where they are empty but cannot be let separately from the rest of the property or where they are occupied by elderly or disabled relatives (see Exempt Properties below).

For further details or to apply, please go to www.havering.gov.uk/counciltax

Exempt properties

Some properties are exempt from Council Tax. These include properties that are unoccupied and:

- » owned and last used by a registered charity and last lived in less than six months ago

- » were lived in by people now in prison or otherwise legally detained
- » were lived in by people now permanently in a hospital or care home
- » have remained unoccupied since the death of the sole owner (the exemption does not apply where there is a surviving joint owner) and less than 6 months have passed since the grant of probate or letters of administration
- » the law prevents anyone living there
- » held vacant for a Minister of Religion
- » were lived in by people now receiving personal care in a place other than a hospital or care home
- » were lived in by people now living elsewhere to provide personal care
- » were lived in by students who also own the property
- » have been repossessed
- » have been left by someone who has become bankrupt
- » are vacant caravan pitches or boat moorings
- » are annexes that cannot be let separately from the main house.

Also exempt are occupied properties that are:

- » student halls of residence
- » only lived in by students
- » Ministry of Defence barracks and married quarters
- » visiting forces accommodation
- » only lived in by people under the age of 18
- » lived in only by people who are severely mentally impaired and they are liable to pay the council tax
- » lived in by foreign diplomats
- » annexes occupied only by elderly or disabled relatives of those living in the rest of the property

Please note that this is only a summary of the exemptions that are available.

For full details or to apply please visit www.havering.gov.uk/counciltax

If your property is exempt, you must tell the Council within 21 days about any changes of circumstances that may affect it or you may be subject to a fine.

If you think you should not pay Council Tax because:

- » your property should be exempt
- » you are not the resident or the owner
- » you should receive a discount
- » a mistake has been made in your bill

You can contact us by completing our online council tax general enquiry form which can be found at www.havering.gov.uk/counciltaxenquiry

If you disagree with our decision you can appeal to the Council. If, after receiving the Council's decision, you remain dissatisfied, you have a further right of appeal to the Valuation Tribunal Second Floor 120 Leman Street, London E1 8EU

Any appeal must be made in writing within two months of the Council's decision.

Fraud prevention

The Council has a duty to protect the public funds it administers and may use information that you have provided for the prevention and detection of fraud. It may also share this information with other organisations responsible for auditing or administering public funds for these purposes. For further information see www.havering.gov.uk/fairprocessing

Benefits advice

We want to ensure that residents get all the benefits they are entitled to. Go to www.havering.gov.uk/benefits and complete the online benefits application form. Housing Benefit can help you pay your rent, and Council Tax Support could help pay some of your Council Tax bill.

The amount you could receive depends on your income, circumstances and how much Council Tax you pay.

Second adult rebate

for pension age residents

You may be entitled to a second adult rebate if you are of pension age and

- » you do not have a partner or your partner is not counted for Council Tax purposes (see Discounts on pages 10 and 11)
- » you do not qualify for Council Tax Support or your support is less than 25 per cent of your Council Tax bill
- » you have other adults who are on a low income living in your property

To find out more, visit the website www.havering.gov.uk/benefits



How the Council Tax is made up

Details of the 2018 – 2019 budget

The Council Tax for band D properties has been set at £1,658.06

The make up of this charge is shown to the right. (The table shows what we will spend the money on with a comparison to figures for 2017-2018).

Why did our spending change?

Following consultation with the residents of the borough, Havering's spending will total £160m

Change In Council's Budget

	£m	£m
2018/2019 Budget	160.0	
2017/2018 Budget	162.4	
Net Total		(2.4)

Reasons for changes

Budget Pressures	18.3	
Inflation	0.9	
Increase in Levies	1.0	
Provisions & Other Issues (including Grant Changes)	(3.0)	
Sub Total		17.2
Efficiencies/Savings	(19.6)	
Net Total		(2.4)

	2018/2019 Gross Exp £000	2017/2018 Gross Exp £000	2018/2019 Income £000	2017/2018 Income £000	2018/2019 Net Exp £000	2017/2018 Net Exp £000
SERVICES						
Planning & Economic Development	5,408	8,197	5,942	5,718	(534)	2,479
Roads, Pavements & Car Parking	12,707	15,131	10,806	8,218	1,901	6,913
Education	177,024	175,362	134,456	132,502	42,568	42,860
Rubbish, Waste Collection & Street Cleaning	9,124	8,833	2,394	2,095	6,730	6,738
Environmental Health & Trading Standards	3,214	3,485	425	415	2,789	3,070
Housing (General Fund only)	85,877	85,206	82,343	82,944	3,534	2,262
Culture & Leisure	9,534	11,885	3,761	3,521	5,723	8,364
Social Services	71,134	75,248	16,771	16,696	54,363	58,552
Public Health	9,284	11,507	10,935	11,224	(1,651)	283
Other Services	48,625	31,437	9,788	8,589	38,837	22,848
TOTAL – ALL SERVICES	431,931	426,291	277,621	271,922	154,310	154,369
Contingency and Provisions					1,000	2,000
HAVERING'S NET EXPENDITURE					155,310	156,369
Add Levies: East London Waste Authority					15,887	14,925
Environment Agency - Thames Region					184	183
Environment Agency - Anglian Region					21	21
Lee Valley Regional Park Authority					211	228
London Pension Fund Authority					306	311
Unringfenced Grants					(11,991)	(9,669)
TOTAL EXPENDITURE					159,928	162,368
Less External Finance: Revenue Support Grant					0	(12,283)
Business Rates Top Up/tariff					10,364	(9,232)
National Non Domestic Rate					(51,623)	(24,100)
Council tax (Surplus)/Deficit					(181)	(2,201)
Business Rates (Surplus)/Deficit					637	(147)
HAVERING'S PRECEPT ON THE COLLECTION FUND					119,125	114,405
THE COLLECTION FUND						
Precepts: London Borough of Havering					112,480	110,087
Adult Social Care					6,645	4,318
					119,125	114,405
Greater London Authority					25,700	24,312
TOTAL					144,825	138,717

Gross Expenditure and the Council Tax

	2017/2018	2018/2019	
Amounts of Gross Expenditure			
	Aggregate of the items which are attributable to the services administered by the Authority during the year	£500,074,745	£505,518,040
less	allowances for contingencies;	£2,000,000	£1,000,000
	and contributions to financial reserves	(£20,628,797)	(£18,531,397)
	Gross Expenditure	£518,703,542	£523,049,437
Amounts of Council Tax Requirement			
	LBH element of the Council Tax Band D for a Property	£1,317.71	£1,363.83
multiplied by	The Council Tax Base	86,821	87,346
	Council Tax Requirement	£114,404,900	£119,125,095
Statements concerning Gross Expenditure and Council Tax Requirement			
	Gross Expenditure	£518,703,542	£523,049,437
less	Council Tax Requirement	£114,404,900	£119,125,095
		£404,298,642	£403,924,342
Reason for Difference			
	Gross income	£337,707,016	£345,589,819
	Retained Business Rates	£24,099,835	£51,623,259
	Business Rates Top Up	£9,231,836	(£10,363,832)
	Revenue Support Grant	£12,283,528	0
	Council Tax (Deficit)/Surplus	£2,201,000	£181,000
	Business Rates (Deficit)/Surplus	£146,630	(£637,301)
		£385,669,845	£386,392,945
	Less contingencies and contribution to reserves	£18,628,797	£17,531,397
		£404,298,642	£403,924,342

Levying bodies

The Council Tax you pay includes money that the Council has to collect for other organisations that provide services London-wide. The organisations that make a levy on the Council are shown in this section.

East London Waste Authority (ELWA)

ELWA has the statutory responsibility for the disposal of around 469,000 tonnes of household, commercial, industrial and Refuse and Recycling Centre Waste collected by the London Boroughs

of Barking & Dagenham, Havering, Newham and Redbridge. Waste disposal is carried out under a 25-year Integrated Waste Management Contract (IWMC) with Renewi plc (previously Shanks Waste Management Limited), supported by funding via the government's Private Finance Initiative.

Budget 2018/2019

ELWA's total levy requirement is £64,770,000 (2017/18: £61,542,000).

Increases in operational costs, landfill tax along with management

contractor fee inflation for 2018/19, as well as planned increases to reserves has resulted in a 5.2% average levy increase which is an increase of 6.45% for London Borough of Havering.

The major part of the ELWA Levy is apportioned on the basis of volumes of Household Waste with the remainder allocated according to the Council Tax Base.

The Levy on the London Borough of Havering for 2018/19 is £15,887,000 (2017/18: £14,925,000).

Lee Valley Regional Park Authority

Budget Levy Changes 2017/2018 to 2018/2019

	2017/2018 £m	2018/2019 £m
Authority Operating Expenditure	11.8	11.2
Authority Operating Income	(3.4)	(3.3)
Net Service Operating Costs	8.4	7.9
Financing Costs		
Dept servicing/repayments	0.5	0.5
Capital investment	1.3	1.2
Total Net Expenditure	10.2	9.6
Total Levy	(10.2)	(9.6)

Lee Valley Regional Park is a unique leisure, sports and environmental destination for all residents of London, Essex and Hertfordshire. The 26 mile-long, 10,000 acre Park, much of it formerly derelict land, is partly funded by a levy on the Council Tax.

This year there has been a 6 per cent decrease in this levy. Find out more about hundreds of great days out, world class sports venues and award winning parklands at www.visitleevalley.org.uk Havering's share of the levy is calculated in proportion

to the Council Tax Base and is £211,211 for 2018/19 (2017/18: £228,007).

Further details on how this budget is spent and the amount each council contributes can be found at www.leevalleypark.org.uk

The Environment Agency

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency (Anglian Eastern Region)

The Anglian Eastern Region of the Environment Agency has powers in respect of flood and coastal erosion risk management for 2,993 kilometres of main river and along tidal and sea defences in the area of Anglian Eastern Regional Flood and Coastal

Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion.

The financial details are:

Anglian Eastern Regional Flood Defence Committee		
	2017/2018 '000s	2018/2019 '000s
Gross expenditure	£35,895	£33,247
Levies raised	£3,035	£3,157
Total Council Tax base	921	934

The total Local Levy raised has increased from £3,035,213 for 2017/2018 to £3,156,622 for 2018/2019

The Environment Agency (Thames Region)

The Thames Region of the Environment Agency has powers in respect of flood and coastal erosion risk management for 5,200 kilometres of main river and along tidal and sea defences in the area of Thames Regional Flood and Coastal Committee.

Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion.

The financial details are:

Anglian Eastern Regional Flood Defence Committee		
	2017/2018 '000s	2018/2019 '000s
Gross expenditure	£98,788	£97,838
Levies raised	£11,130	£11,351
Total Council Tax base	4,906	5,001

The total Local Levy raised has increased from £11,129,577 for 2017/2018 to £11,351,056 for 2018/2019

The majority of funding for flood defence comes directly from the Department for Environment, Food and Rural Affairs (Defra).

However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions

for partnership funding the Regional Flood and Coastal Committee recommend through the Environmental Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal

Committee to which you contribute. The total Local Levy raised by this committee has increased by 1.99 per cent for the Thames Region and 4.0 per cent for the Anglian Eastern Region. The following levies are made by Anglian Eastern and Thames Regions:

	2017/2018	2018/2019
London Borough of Havering		
Anglian Eastern Region	£20,341	£20,971
Thames Region	£182,971	£184,161

The London Pensions Fund Authority (LPFA)

The London Pensions Fund Authority (LPFA) raises a levy each year to meet expenditure on premature retirement compensation and outstanding personnel matters for which LPFA is now responsible and cannot charge to the pension fund.

These payments relate to former employees of the Greater London Council (GLC), the Inner London Education Authority (ILEA) and the London Residuary Body (LRB).

For 2018/19, the income to be raised by levies is

set out below. The Greater London levy is payable in all boroughs, the Inner London levy only in Inner London Boroughs (including the City of London). The figures show the total to be raised and, in brackets, the percentage change on the previous year.

Inner London	£13,065,200	(0%)
Greater London	£10,317,750	(0%)
Total	£23,382,950	(0%)

Greater London Authority

This is Sadiq Khan's second budget as the Mayor of London. It is built around his vision of a London where nobody feels left behind and where everyone has the opportunities they need to fulfill their potential. It supports London's future growth and economic success, building on our City's thriving economy, extraordinary creativity, tolerance, diversity and openness to the world. Sadiq Khan will not tolerate any waste of public money, particularly against a background of ever tightening resources from the Government. This year's budget has

required some tough choices. It will improve the key services Londoners need. That means ensuring transport fares are more affordable and building more affordable homes. The budget also provides resources to support jobs and growth, tackle rough sleeping and make London a fairer and cleaner place to live. The Mayor will also provide extra resources from council tax and business rates for the Metropolitan Police and London Fire Brigade to keep Londoners safe. This will help offset the impact of continuing real terms cuts in government grant.

Council tax for GLA Services

The GLA's share of the council tax for a typical Band D property has been increased by £14.21 (or 27p per week) to £294.23. The additional income raised is being applied to fund the

Metropolitan Police and London Fire Brigade. A Band D council tax payer in the City of London, which has its own police force, will still pay £76.10

Council Tax (£)	2017-18	Change	2018-19
MOPAC (Met Police)	206.13	12.00	218.13
LFEP (Fire Brigade)	48.01	2.21	50.22
GLA	23.80	0.04	23.84
TfL (Transport)	2.08	(0.04)	2.04
Total (£)	280.02	14.21	294.23

Investing in frontline services

This budget will enable the Mayor to fulfil his key priorities for London in his current term.

These include:

- » making transport more affordable. Single bus fares, single pay as you go fares on the Tube and DLR and Santander cycle hire scheme charges will be frozen until at least 2020. This will save travellers around £40 million a year. A new bus and tram one hour Hopper fare has also been introduced
- » continue to tackle London's housing crisis, using £3.15 billion of funding to support starts of 90,000 new affordable homes by 2021
- » providing the best policing service possible within the funding made available by the Government which continues to fall in real terms year on year
- » providing extra resources to support disadvantaged young Londoners and protect vulnerable children and women at risk of abuse and domestic violence
- » providing sufficient resources to the London Fire Brigade ensure that first and second fire engines arrive at emergency incidents within six and eight minutes respectively
- » working with London boroughs to maintain existing concessionary travel and assisted door to door transport schemes. This includes free 24 hour travel for the over 60s, the disabled, armed forces personnel in uniform and eligible war veterans and protecting the Taxicard and Dial a Ride schemes. Discounts on travelcards are also available for apprentices

- » increasing capacity on the London Underground, commencing the operation of Elizabeth line (formerly Crossrail) through central London by the end of 2018 and his introduction of the Night Tube and Night Overground services
- » making public transport more accessible for everyone. Step-free access is planned to be introduced at five more London Underground stations in 2018-19 and funding has been secured for a further 13. All Elizabeth line stations will also be step free and
- » funding projects to bring Londoners together, promote arts and culture, help tackle inequality, improve the environment, and boost London's economy.

Summary of GLA budget

The following tables compare the GLA group's spending for 2018-19 with last year and set out why it has changed. The GLA's gross expenditure is higher this year. This is mainly due to the impact of additional

investment planned by the Mayor in transport, policing and the fire service. Overall the council tax requirement has increased because of the extra funding for the Metropolitan Police and the London Fire Brigade. There

has also been a 2.4 per cent increase in London's residential property taxbase. Find out more about our budget at

www.london.gov.uk/budget
tel 020 7983 4000



How the GLA budget is funded (£m)	2018-19
Gross expenditure	12,178.4
Government grants and retained business rates	(4,638.3)
Fares, charges and other income	(6,163.9)
Use of reserves	(510.5)
Amount met by Council Tax payers (£m)	865.7
Changes in Spending (£m)	2018-19
2017-18 Council Tax requirement	804.8
Inflation	227.3
Efficiencies and other savings	(324.2)
New initiatives	296.2
Other changes (for example fares revenue and government grants)	(138.4)
2018-19 Council Tax requirement	865.7

Havering Council key contacts

Benefits – information
www.havering.gov.uk/benefits

Business Rates – information
www.havering.gov.uk/businessrates

Cemeteries & Crematorium
www.havering.gov.uk/cemeteries

Council Tax – information
www.havering.gov.uk/counciltax

EDUCATION

www.havering.gov.uk/educationandlearning

Education
 Psychology Service

www.havering.gov.uk/educationpsychology

Attendance, behaviour and traveller support service
 01708 431777

Elective Home Education
www.havering.gov.uk/homeschool

Excluded Pupils
www.havering.gov.uk/excludedpupils

Bridge
 01707 437805

Electoral Registration
www.havering.gov.uk/elections

Environmental health & licensing

www.havering.gov.uk/environmentalhealth

Family Information Service (nurseries, out of school clubs, parent and toddler groups, pre-schools)
www.havering.gov.uk/fis

HOUSING

www.havering.gov.uk/housing

Council tenants
www.havering.gov.uk/counciltenants

Council leaseholders
www.havering.gov.uk/councilleaseholders

Housing Advice & Homelessness Team
www.havering.gov.uk/homeless

Needs and Lettings
www.havering.gov.uk/askhousing

Liberty Housing (Private sector leasing)
www.havering.gov.uk/libertyhousing

LIBRARIES

(accounts, opening times, renewals, reservations)
www.havering.gov.uk/libraries

Romford Library
www.havering.gov.uk/romfordlibrary

Hornchurch Library
www.havering.gov.uk/hornchurchlibrary

24 hour renewal line
 0333 3704700

PARKING

www.havering.gov.uk/parking

Parking enforcement, permits
www.havering.gov.uk/parkingpermits

Parking Penalties
www.havering.gov.uk/parkingenforcement

Parking Payments
www.havering.gov.uk/payments 01708 433993 (24 hour)

Blue badges
www.havering.gov.uk/bluebadge

PAYMENTS

(Council Tax, business rates, housing rents, garages, service charges)
www.havering.gov.uk/payments

Payment line (24 hour)
 01708 433993

Payment line (Mon-Fri, 9am-5pm)
 01708 433178

PLANNING

www.havering.gov.uk/planning

Building control
www.havering.gov.uk/buildingcontrol

Planning permission & general advice
www.havering.gov.uk/planning

Planning appeals
www.havering.gov.uk/Planningappeals

Planning enforcement
www.havering.gov.uk/planningenforcement

Building control advice/inspection requests
www.havering.gov.uk/buildingcontrol

Registrations
www.havering.gov.uk/registration

SCHOOLS
www.havering.gov.uk/schools

Schools Admissions
www.havering.gov.uk/admissions

Schools Appeals
www.havering.gov.uk/appeals

School Dinners (Catering Services)
www.havering.gov.uk/schoolcatering

Free School Meals
www.havering.gov.uk/freeschoolmeals

School Transport & Home to School Transport (SEN)
www.havering.gov.uk/schooltransport

Special Needs
www.havering.gov.uk/sen

SOCIAL SERVICES

Adults
www.havering.gov.uk/adults

Children and families
www.havering.gov.uk/children

StreetCare (rubbish, recycling, roads, highways)
www.havering.gov.uk/streetcare

TRADING STANDARDS

www.havering.gov.uk/tradingstandards

Consumer advice from Consumer Direct
www.havering.gov.uk/consumeradvice

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