

Date: Friday, 29 May 2020

COVID-19 HAVERING COUNCIL SUPPORT OFFER TO SOCIAL CARE PROVIDERS

About this update

The details below provide a summary of the range of support that has been offered to social care providers during the COVID-19 pandemic. The details below are not exhaustive.

Uplifts 2020/2021

Schedule of uplifts made to adult social care providers 2020/2021

Older People- Residential	4.40%
Older People – Dementia Residential	4.40%
Older People – Nursing Care	4.40%
Older People – Dementia Nursing Care	4.40%
Physical Disabilities - Residential	2.00%
Learning Disabilities - Residential	2.00%
Older People – Home Care	4.00%
Physical Disabilities - Home Care	4.00%
Learning Disabilities - Home Care	4.00%

Provider Emergency Command Centre (PECC)

The Joint Commissioning Unit has been designated at the PECC and as such has set up a number of systems, projects and support mechanisms to provide the additional support required during the COVID-19 pandemic.

The main aims of the PECC include;

- To establish and maintain proactive communications with all care providers in Havering (and beyond where Havering residents are cared for out of borough) throughout the COVID crisis, to ensure that they are able to continue to provide care as required to their service users. To ensure links are available 7 days per week.
- To ensure that the flow from the hospital into the care market pays due regard to the COVID 19 hospital discharge process – but primarily ensures safe, swift and effective transfers of care.
- Work with partners to maximise our capacity and ensure the wider system works effectively.
- Developing the care market to try and ensure that there is capacity for cases coming into the market. To build capacity within the existing market.
- Ensuring that the Personal Assistant (PA) market remains safe, has access to PPE, and that PA capacity and capability is used to the full extent.
- To ensure the flow of payments to all service providers is maintained in a timely way and to reduce the time between receipt of invoice and payment wherever possible.
- To try and ensure financial stability in the care markets in Havering.

Support to providers that the local authority has contracts with

	Domiciliary care	Residential care	Other provision

Support being offered	Block booking of additional homecare capacity Facilitated engagement with primary care and community services Facilitated training and guidance Public Health infection control advice and support Facilitated mutual aid (recruitment, volunteers, staff, PPE, food) Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay, etc...) Paying immediately upon invoice	Block booking of beds Facilitated engagement with primary care and community services Facilitated training and guidance Public Health infection control advice and support Facilitated mutual aid (recruitment, volunteers, staff, PPE, food) Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay, etc...) Paying immediately upon invoice	Facilitated engagement with primary care and community services Facilitated training and guidance Public Health infection control advice and support Facilitated mutual aid (recruitment, volunteers, staff, PPE, food) Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay, etc...) Paying immediately upon invoice
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Total spent to date since on supporting providers the local authority has contracts with* in response to COVID-19

Committed to date £548,250*
Spent to date £418,500

**This is based on commissioned spend, services directly funded by the Council. Payments to be distributed w/c 01/06/20*

The Council has also recognised the need to support the Voluntary Sector and Day Centre services that we commission who have either had to close or significantly re-shape the services they provide. The Council has maintained their usual payments, £280,000 per month even if they have been fully suspended to ensure that they will be sustainable when we start to come out from the lock down situation. Staff from the services have been used imaginatively to support service users in their homes and to ensure their well-being when potentially isolated.

Support to providers that the local authority does not have contracts with

	Domiciliary care	Residential care	Other provision
Support being offered	Agreed to fund temporary costs as reported by providers Support for providers whose care is commissioned directly by Direct Payment recipients	Agreed to fund temporary costs as reported by providers Facilitated collaboration across providers Facilitated training and guidance	Agreed to fund temporary costs as reported by providers Support for providers whose care is commissioned directly by Direct Payment recipients

	<p>Facilitated collaboration across providers Facilitated training and guidance Public Health infection control advice and support Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay, etc...) Paying immediately upon invoice</p>	<p>Public Health infection control advice and support Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay, etc...) Paying immediately upon invoice</p>	<p>Facilitated collaboration across providers Facilitated training and guidance Public Health infection control advice and support Provided emergency PPE supplies Provided funding to tackle additional workforce costs (backfill, sick pay,</p>
<p>Total spent² to date since on supporting providers the local authority does not have contracts with in response to COVID-19</p>		<p>Committed £460,246** – payments to be distributed w/c 01/06/20</p>	
<p><i>**This payment supports a wider group of providers and those supporting non-Council funded placements. The payment is based on the size of the provision rather than the number of Council funded placements and includes out of borough providers. Payments to be distributed w/c 01/06/20</i></p>			