

## TERMS AND CONDITIONS OF USE

1. The Havering Hero permit enables;
  - NHS Staff
  - Emergency services
  - Domestic carers ((people who look after relatives or other residents on a non-paid basis)
  - Social Care key workers (such as social workers, occupational therapists, home care workers and personal assistants)
  - Those dropping off food and essentials via volunteer services, working for our community hub or for voluntary sector partners.
  
2. The permit allows parking in the following areas –
  - Resident bays for a maximum stay of 3 hours with no return to that bay for 2 hours.
  - Car parks for a maximum stay of 3 hours with no return to that bay for 2 hours
  
3. Permit holders are required to move their vehicles if requested to do so by a Civil Enforcement Officer employed by the council or a Police Officer. This may be necessary if it is believed an obstruction is being caused.
  
4. Permit holders are **NOT** allowed to park on single, double yellow lines, bus lanes, restricted bus stops, red route clearways or where there is a loading only or a loading restriction ban in operation.
  
5. Permit holders are **NOT** allowed to park in “Voucher” bays.
  
6. Permit holders are **NOT** allowed to park on the footway, grass verge, or on a vehicle crossover (dropped kerb) unless footway parking is permitted and indicated by the appropriate signs and lines.
  
7. Permits are **NOT** valid for attending meetings or visiting Company/Council offices.
  
8. This permit **MUST** be clearly displayed in the windscreen of the permit holder’s vehicle. **FAILURE** to clearly display the permit may result in a Penalty Charge Notice being issued.
  
9. **FAILURE** to comply with these Terms and Conditions may result in a Penalty Charge Notice being issued or the permit being withdrawn.
  
10. Usage of permits will be monitored and random checks may be carried out to ensure valid use of the Havering Hero permit
  
11. The London Borough of Havering reserves the right to withdraw a permit if misuse is proved.
  
12. The London Borough of Havering will consider any misuse by directly employed Havering staff as a disciplinary matter.