

DIRECT PAYMENTS COVID 19 UPDATE 13 November 2020

In response to the COVID-19 situation, this update is specifically related to our direct payment users who are Clinically Extremely Vulnerable:

- If you are in the clinically extremely vulnerable group, you should have now received a letter from the Government together with a copy of the shielding guidance. This guidance will provide you with information about the additional measures you will need to take, in addition to the general national lockdown restrictions.
- Please review these shielding guidance and consider how you are using your direct payments to stay at home during the National Lockdown.
- If you use your Direct Payment to attend a Day Centre, they should be able to provide you with an amended service so you do not have to leave your home. Please speak to your Day Centre Provider.
- If you have a Personal Assistance that supports you with accessing the community, please work with your PA to ensure you are able to access essential service and remain at home.

Please see the link below for Government guidance:

[latest government coronavirus advice can be found here on GOV.UK](#)

- Should you decide to use your direct payment to purchase or fund alternative support that has not been identified in your support plan, you should contact the direct payments team on **01708 431498** or your social worker to discuss.

Should you have any queries regarding your direct payment, you can telephone the team on 01708 431498 or email Directpayments@haverling.gov.uk.