

Flood Resilience

Find out if you're at risk

To plan for a flood, check your risk from:

Check-long-term-flood-risk

You can obtain the flooding history of the land around a property. This is a free service unless it's for a business or takes more than 18 hours to complete.

Email: enquiries@environment-agency.gov.uk

You must include:

- the property's address
- a map showing the property's location
- your address and phone number

Order a Land Registry flood risk report for a property in England or Wales.

Sign up for flood warnings - GOV.UK (www.gov.uk)

Make a flood plan

A flood plan will ensure you and your family know what to do if there's a flood. See the Environment Agency website for advice on how to **make a flood plan**.

The flood plan includes a checklist to help you decide what you need to do before a flood, such as listing which belongings, electrical items and/or furniture you would want to move to safety and what you would want to take with you if you had to evacuate your home.

Make sure everyone who lives in your house knows about the plan and understands it.

Make a flood kit

Consider putting together a flood kit containing essential items such as:

- waterproof clothing
- battery operated radio to monitor local news and weather broadcasts
- battery operated torch
- spare batteries for your torch and radio
- first aid kit
- bottled water
- important documents including passport and insurance certificates
- emergency phone numbers - including your insurance number
- a fully charged mobile phone with credit and, if possible, a portable charger
- any medication that you, your family or your pets may need
- tinned and non-perishable food and a tin opener
- blankets.

Keep the flood kit in an easily accessible place.

Further information and guidance can be found on the [National Flood Forum website](#).

Prepare inside your home

- Know and label all mains supplies (gas, water and electricity). Include instructions on how to turn them off (which way to turn) beside the 'tap'. Remember, it maybe dark when you need to do so.
- Protect sentimental things as they cannot be replaced. Think about moving them upstairs permanently so that they are not forgotten in the flood.
- Keep all important documents in a waterproof sealed container.

Preparing outside

- Consider moving your car to outside the flood risk area.
- Decide what type of barriers and protection you need to reduce flood water coming into your home, including airbricks, doors and windows.
- Make sure you buy or construct the barriers you need as soon as possible and do not postpone the project indefinitely. Flood waters can rise quickly, so prepared barriers will be much quicker to fit when flooding is imminent.
- The [Flood Protection Advisor on the National Flood Forum](#) provides advice on protecting residential and/or business properties from flooding.
- The [Property Protection Advisor](#), funded by DEFRA, can give you online estimates on roughly how much it is likely to cost to protect your property.
- You can buy flood protection products and find service providers on [The National Flood Forum Blue Pages Directory](#) website. You may also find it useful to read Gov.uk's advice on how to [Prepare your property for flooding](#).
- Sandbags can be used for flood protection and are available from most local builders merchants and DIY stores. There is no statutory requirement for us to provide sandbags or prevent a property from flooding. Residents and business owners are responsible for protecting their properties and should make plans in advance of a flood. [Havering's Sandbag Policy \(Appendix C\)](#)
- You can also read our general advice about [what to do in an emergency](#) for advice.

Getting insurance cover

People who live in flood risk areas or who have experienced flooding in the past can find it difficult to obtain affordable flood insurance for their property. Without insurance you will be vulnerable to the impacts of a flood.

If you are having difficulty going through your existing provider you may need to shop around and go through a specialist insurance broker.

Flood Re provides affordable insurance for those most at risk. More information on how this works can be found on the [Flood Re website- external site](#).

More information on how to get flood insurance is provided on the [National Flood Forum website- external site](#).

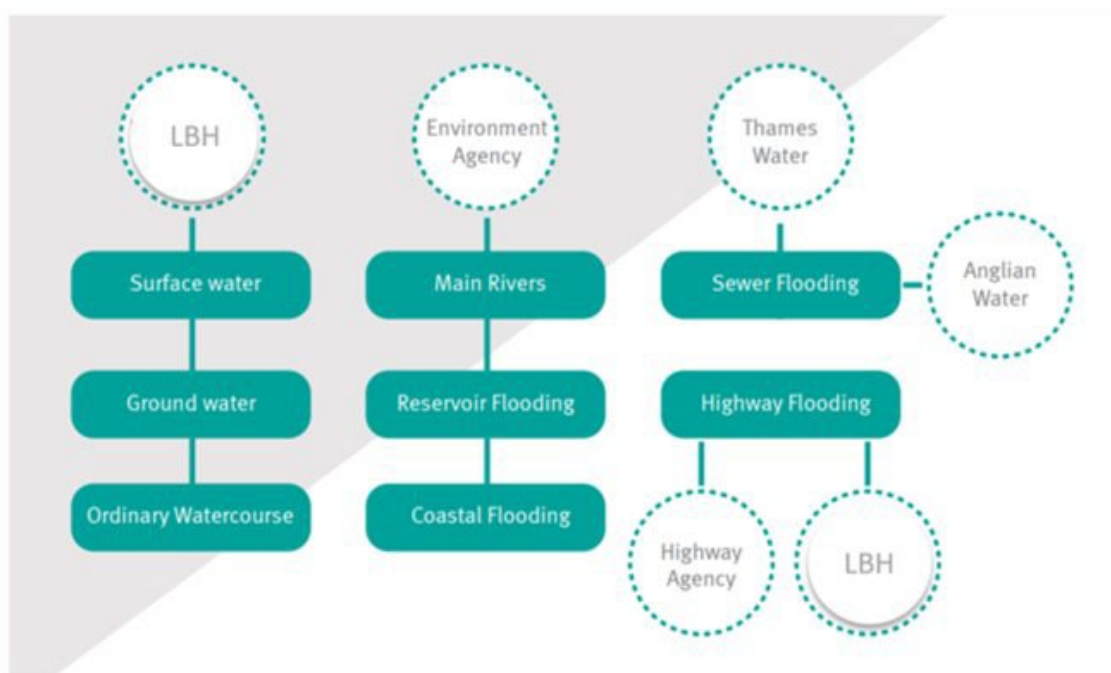
Understanding watercourses

Who is responsible for what?

The responsibility for flooding is held jointly among a number of different bodies. The Flood and Water Management Act defines who is responsible for different types of flooding.

Understanding this is important when establishing who to contact first in the event of a flood event. A useful diagram showing responsibility of each watercourse can be found [here](#).

Who we work with



Water courses within Havering

Details of all watercourses located within Havering can be found by accessing the links below

Main Rivers

NAME
BLACKS BROOK
CARTER BROOK
COLDHARBOUR LANE
EMERSON PARK STREAM
MONKS FARM SEWER
PAINES BROOK
RAINHAM CREEK
RAINHAM MAIN SEWER
RIVER BEAM
RIVER INGREBOURNE
RIVER MARDYKE
RIVER RAVENSBOURNE
RIVER ROM
WEALD BROOK

Ordinary Watercourses

AVELEY ROAD	CULVERT
BERWICK POND ROAD (A)	CULVERT
COLDHARBOUR LANE CULVERT	CULVERT
CROWN COTTAGES CULVERT	CULVERT
FERRY LANE 2	CULVERT
FERRY LANE CULVERT 1	CULVERT
FREDERICK ROAD	CULVERT
GARRY CLOSE	CULVERT
HALL LANE CULVERT	CULVERT
LOWER BEDFORDS ROAD CULVERT	CULVERT
MARSH DRAIN WEST	CULVERT
MARSH WAY (E)	CULVERT
MARSH WAY (W)	CULVERT
NELMES WAY CULVERT	CULVERT
NOAK HILL ROAD WEST	CULVERT
NORTH STREET CULVERT	CULVERT
PARK FARM ROAD CULVERT	CULVERT
PARKWAY CULVERT	CULVERT
PIKE LANE CULVERT	CULVERT
ST MARYS LANE CULVERT	CULVERT
TOMKYNYS LANE CULVERT	CULVERT
VIKING WAY CULVERT 1	CULVERT
WARLEY ROAD	CULVERT
WARLEY STREET CULVERT	CULVERT
WINGLETYE LANE	CULVERT
WOODLANDS AVENUE CULVERT 1	CULVERT