



**Havering**  
LONDON BOROUGH

**Councillor Damian White**

London Borough of Havering  
Main Road,  
Romford  
RM1 3BD

**Telephone: 01708 434343**

**Fax: 01708 432245**

**email: [damian.white@haverling.gov.uk](mailto:damian.white@haverling.gov.uk)**

Our Ref: dk/bbc

Dear

Date: 13 September 2017

You may be aware of some media reports regarding a type of insulation that has been used in your property and that this type of insulation has been withdrawn by a manufacturer because of concerns regarding fire safety.

The insulation has been used in two places:

1. Under the concrete floor of your property which makes it virtually impossible for it to catch light.
2. Between the rafters of your roof void where the compartmentalisation means the risk of it catching fire is extremely low.

We can assure you that the use of this insulation in your home is safe and should cause no problems for you or your family. To provide extra reassurance we have asked independent fire risk assessment experts to visit your home and conduct a review of the insulation and its use in your individual property. The results of that assessment will be made available to you.

If you have any questions or require further information please email Housing Services Property Services Manager, Ian Brady, on [Ian.Brady@haverling.gov.uk](mailto:Ian.Brady@haverling.gov.uk) or telephone 01708 431475 and we will be pleased to meet with you to discuss your individual issues.

As always if you wish to speak to me personally about this please reserve a place at one of my surgeries through [www.haverling.gov.uk/HousingSurgeries](http://www.haverling.gov.uk/HousingSurgeries).

Yours sincerely,

**Councillor Damian White**  
**Deputy Leader of the Council**  
**and Cabinet Member for Housing**