

# CHARLBURY COURT UPDATE

NOVEMBER 2016

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## Cabinet agrees Sheltered Housing Review recommendations

At its meeting on Wednesday 12 October, Havering Council's Cabinet agreed the Housing Regeneration Programme should go ahead following three months of consultation with residents.

Charlbury Court residents had their latest briefing meeting on Thursday 6 October when the Sheltered Housing Team Manager, Sharon Nunn, and Community Engagement Team Manager, Keith Brown, brought them up to date on the progress being made.

The Cabinet report agreed that in an early phase of the regeneration programme:

- Serena, Solar and Sunrise sheltered housing scheme should be redeveloped as an older persons' village
- Park Lane sheltered housing scheme should be redeveloped for general needs housing as part of the regeneration of the Maygreen Crescent and Park Lane estate
- Queen Street sheltered housing scheme should be redeveloped for general needs housing as part of the regeneration of the Waterloo estate.

Later in the programme:

- Royal Jubilee Court sheltered housing scheme should be redeveloped as an older persons' village
- Dell Court sheltered housing scheme should be redeveloped as flats for older people
- Delderfield House sheltered housing scheme should be redeveloped for general needs housing

## Scooter stores

An audit is taking place of scooter stores at each sheltered housing scheme to see whether there are enough for the number of mobility scooters at each scheme. If you need a scooter store please let your Scheme Officer know.



Sharon Nunn and Keith Brown discuss the proposals with residents

- Brunswick Court sheltered housing scheme should be redeveloped as extra care and dementia care sheltered housing.

These proposals and timescales are subject to discussion with the Council's development partner, following their appointment which is expected to be in late 2017.

## Community Hubs

The formation of Community Hubs, coupled with an increase in Scheme Officers so there is one officer per scheme, is due to be part of a report to Cabinet on Wednesday 8 February 2017. If approval is given to the recommendations, they will start from April 2017.

The proposal is that each Scheme Officer will be responsible for looking after just one sheltered housing scheme as well as supporting elderly, vulnerable people in the community around that scheme.

The Community Hubs will be rolled out during the next financial year and it will, of course, take time to recruit extra Scheme Officers as we need to make sure we get the right people for the job.

It is important to understand that people from outside the scheme coming to the Community Hubs won't be given free access to the scheme. They will be invited to selected events or trips and will be expected to contribute to the cost of those events or trips so there is no extra financial cost on residents in the scheme. This will be done in discussion with you.



## Next meeting

The next meeting is between 2.30pm to 3.30pm on

Thursday 2 February in the

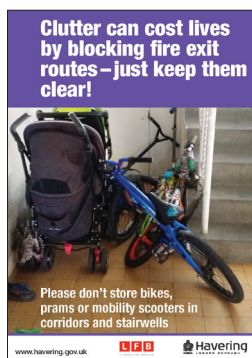
Communal Lounge, Charlbury Court, Charlbury Crescent, Harold Hill.

If you can't come to this meeting please let us know using [www.havering.gov.uk/askhousing](http://www.havering.gov.uk/askhousing) and we will be happy to visit and talk to you.

## Corridors and clutter

Residents are reminded that corridors should be kept clear of shopping trolleys, mats, tables, plants and other items so that nothing can get in the way if an emergency evacuation is necessary.

Scheme Officers are being asked to make sure that corridors and stairways are clear of clutter so if you have something outside your door please take it inside.



## Investing in the future

For those schemes which are remaining open and becoming community hubs, the aim is to invest in improvements.

A report containing suggestions from all of the sheltered housing schemes will go to the budget setting Cabinet meeting on Wednesday 8 February 2017.

Work on projects approved at that meeting will begin in April 2017.

Some suggestions for improvements were made during the meetings with Neil Stubbings and work is being done regarding those ideas.

- A survey is being done of accessibility for people with disabilities so we can identify what work needs to be done.
- An order has been placed for Breyer Group to smooth out the trip hazards on the paths and patio and the work should be completed within six weeks
- An order has been placed for Breyer Group to install new boundary fencing around parts of the communal garden and the work should be completed within six weeks
- Prices are being sought for the following issues and will be in the Cabinet report for February 2017:
  - o Repair the lights that are not working in the communal lounge
  - o The need for improved lighting in corridors and near entrance doors
  - o Improving security at the external doors
  - o Ensuring the CCTV cameras can work on the digital system
  - o A review of parking provision, including how to deter non-residents from using the scheme's parking area
  - o More regular servicing of washing machines
  - o Improved access to the laundry for people in the block furthest from that facility
  - o Providing more mobility scooter stores
  - o The need to replace windows at the scheme as they are now 25 years old.



## Who can I contact?

If you have a question about the consultation please email [Chelsea.potts@havering.gov.uk](mailto:Chelsea.potts@havering.gov.uk)  
General estate enquiries [www.havering.gov.uk/askhousing](http://www.havering.gov.uk/askhousing)

## Keeping in Touch

- You can keep in touch with the latest news and information from Housing Services.
- Go to [www.havering.gov.uk/enews](http://www.havering.gov.uk/enews) and choose *At the Heart* online.



There is also information available at [www.havering.gov.uk/Charlbury](http://www.havering.gov.uk/Charlbury) and about the sheltered housing regeneration proposals at [www.havering.gov.uk/ShelteredHousingDevelopments](http://www.havering.gov.uk/ShelteredHousingDevelopments)

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