

# Step by step guide to assist with downloading the RingGo (cashless parking) app

Using your smart phones App store, please search RingGo:-



Once installed, select Register



## Find and pay for parking

Search for parking locations that support RingGo and check their space availability.

Log in

Register

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And complete your details

**TIP** If you do not wish to receive SMS alerts from RingGo including notifications of when your parking session is due to expire, you need to select OFF in the Account settings. SMS alerts are charged to the user and not paid for by Havering.

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◀ App Store



◀ **Welcome**

Register

Next

Email address

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Mobile number

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Set password

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**Show**

### Updates

Yes! I'd like to get personalised information about product updates, offers, new locations and events from RingGo via email or SMS



Receive updates from trusted third party partners



**Done**

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< Account

Parking

Marketing

### SMS (fees vary by operator)

#### Parking confirmed

Off On

An SMS confirming that your parking session has been paid for (BuyTime) or has started successfully (Start/Stop).

#### Expiry reminder

Off On

No need to watch the clock. Get an SMS reminder 10 minutes before your session expires.

#### Parking stopped

Off On

An SMS confirming that your parking has successfully stopped (Start/Stop zones only).

### Email

#### Parking summary



An email summary of your parking session upon booking (once stopped if start/stop).

You can update the Account settings at any time, including switching on or off to receive the SMS alerts.